

Interpreter services are available on request at all sites.

All services provide general dental care including check-ups, cleaning, Preventative care and extractions.

To make an appointment or for more information please contact your nearest Monash Health site during normal business hours.



MUNCHGIRL

Eat a wide variety of nutritious food
©DHSV



BRUSHBOY

Brush teeth at least twice every day after meals and before bed
©DHSV



WATERBOY

Drink plenty of tap water especially if fluoridated
©DHSV

Monash Health Sites

Berwick Site

28 Parkhill Drive
Berwick 3806
Phone: 8768 5141

Cranbourne Site

140-154 Sladen Street
Cranbourne 3977
Phone: 5990 6226

Pakenham Site (Children Only)

6B Henry St
Pakenham 3810
Phone: 5941 2644

Dandenong Site

Level 3
229 Thomas Street
Dandenong
Phone: 8792 2300

Dandenong Hospital (Children only)

Next to emergency department
David St
Dandenong 3175
Phone: 9554 1085

Kingston Site

Kingston Centre
Warrigal Road
Cheltenham 3192
Phone: 9265 1294

Springvale Site

55 Buckingham Avenue
Springvale 3171
Phone: 8558 9165

Please contact your nearest site
for further information
Monday – Friday 8.30am – 4.00pm

MonashHealth

ORAL HEALTH SERVICES

- Berwick
- Cranbourne
- Dandenong
- Kingston
- Springvale
- Pakenham



Oral Health Programs

Adult Dental Program- General

Clients aged 18 years and over, who hold a current Healthcare Card or Pensioner Concession Card or dependants of concession cards holders are eligible to use this service.

A waiting list exists for all general dental care.

A co-payment fee of \$25.50 per visit up to a maximum of \$102- applies to all general courses of care. (includes an examination and all general treatment)

Dentures

A separate waiting list applies for all dentures.

Co-payments for dentures are dependent of the type of dentures required- up to max. \$123 for a full upper and lower acrylic denture.

Emergency Services

Emergency care is provided for clients who have dental pain. A series of questions (Triage) will be asked to assess the type of emergency; you will then be prioritised and offered care or placed on the general waitlist dependant upon the triage result.

People aged 18 years or over, who are health care or pensioner concession card holders or dependants of concession card holders.

A flat fee of \$25.50 for an emergency course of care, which includes assessment and treatment of the tooth/gums/false teeth that is causing pain.

Child Dental Program

Our Dental Services provides care to the below:

- All Children aged 0 – 12 years
- Young people aged **13 – 17 years must** hold a health care or pensioner concession card or be dependants of concession card holders.
- Children enrolled in Special development schools.
- All children and young people up to 18 years of age **in** residential care provided by the Children Youth and Families division of the Department of Human Services.

The above groups can access the services **FREE** of copayment if you have a current health care or pensioner concession card.

Dependant on your child's Oral Health they will be eligible for care every 12 or 24 months.

Any Child or young person who **does not hold** one of the above listed cards the below applies:

- 1.** Children aged 0 -12 years who require Emergency treatment (only) is a FREE SERVICE with or without a Health care card.
- 2.** General Treatment: Flat fee of \$30.50 per child for a general course of care, which includes an examination and all general treatment. Fees per family will not exceed \$122.00
- 3.** Young people aged 13 – 17 years who do not fit the above criteria cannot access our services. This age group may be able to get free dental checks through the Medicare Teen Dental Plan at a Private dentist. Please telephone **132 011** for more information (charges apply)

Priority Access Clients/ Fee Exempt Clients

Priority care means 'Next available appointment'. The below patient groups are eligible to receive priority public dental care as defined by Department of Health Policy:

- Aboriginal and Torres Strait Islanders
- Homeless people and people at risk of homelessness
- Refugees and Asylum Seekers
- Registered clients of mental health and disability services, supported by a letter of recommendation from their case manager or staff of special developmental schools.
- Pregnant women- general care is available to ensure care can be provided prior to the birth of their baby.

If you meet any of the above criteria, please inform the receptionist when you telephone to make an appointment that you may be eligible for 'Priority services'.

Wait lists do not apply to Priority access clients requiring General care.

Rehabilitation and Aged Program

Clients are referred from Monash Health Continuing Care Program. Program available on Fridays at the Kingston Site. Co-payment exempt.